



# CHRYSALIS STEINER SCHOOL

educating the whole child

## Code of Conduct for Parent and Guardians

### Statement of Policy

Chrysalis is committed to providing a caring, nurturing and safe teaching and learning environment for the benefit of the students, staff, and parents and guardians of all our families. Within the wider educational context, and consistent with Chrysalis School's ethos, policies and practice, we strive for supportive and harmonious outcomes. Violation of law and non-adherence to Chrysalis School's codes of conduct will not be tolerated.

### Purpose

The *Code of Conduct for Parents and Guardians* has been developed on reasonable community expectations of behaviour encompassing mutual tolerance, respect and personal safety of all, with the goal of making Chrysalis School a safe and pleasant environment within the professional setting of an Independent Steiner School.

### Code of Conduct for Parents and Guardians

Chrysalis School for Rudolf Steiner Education expects parents and guardians will:

- support the School ethos and values
- show an active interest in their child's schooling and progress
- cooperate with the school and demonstrate behaviour that achieves the best outcomes for their child
- support school staff in maintaining a safe and respectful learning environment for all students
- initiate and maintain constructive communication and relationships with school staff regarding their child's learning, wellbeing and behaviour
- contribute positively to behaviour support plans that concern their child
- use appropriate channels of communication for reasonable, constructive criticism for situations when parents are dissatisfied with the quality of teaching and learning, the quality and management of pastoral care, the timely follow up of issues and concerns, or the assistance and service they have received from Chrysalis.
- never approach a student(s) in the school grounds or during a school related activity to intervene in personal disputes
- use the processes and procedures in the Chrysalis Complaints Policy and Procedures for complaints and grievance resolution
- not engage in any communication that is damaging to the reputation of the School or its employees

### Consequences of Breaching the Code of Conduct for Parents and Guardians

Chrysalis School expects its staff to deal professionally, competently and courteously with all parents and guardians, including during those exceptional transactions where parents and guardians violate the staff's inherent right to be treated with civility and respect, and in accord with the Code of Conduct for Parents and Guardians. If a parent or guardian is deemed by the School to be in breach of the Code of Conduct, Chrysalis will however reserve the right to:

1. Limit access by the parent/guardian to the school or school activity.
2. Limit communication by the parent/guardian with staff.
3. And if no resolution can be reached, terminate the enrolment contract for those who are involved in repeated situations concerning inappropriate communication, intimidation, escalating anger, abusive language or physically threatening behaviour.