## **CODE OF CONDUCT FOR PARENTS AND GUARDIANS**

#### **Purpose**

This Code of Conduct for Parents and Guardians is developed on reasonable community expectations of behaviour encompassing mutual tolerance, respect and personal safety of all with the goal of making Chrysalis School a safe and pleasant environment within the professional setting of an independent Steiner School.

## **Overview**

Chrysalis is dedicated to providing a caring, nurturing and safe teaching and learning environment for the benefit of the students, staff, and parents and guardians of all our families.

Within the wider educational and in context of Chrysalis School's ethos, policies and practice, we strive for supportive and harmonious outcomes. Violation of law and non adherence to Chrysalis School's ethos, policies and practice will not be tolerated.

# **Code of Conduct for Parents and Guardians**

Chrysalis School for Rudolf Steiner Education anticipates that parents and guardians will:

- support the School ethos and values
- show an active interest in their child's schooling and progress
- cooperate with the school and demonstrate behaviour that achieves the best outcomes for their child
- support school staff in maintaining a safe and respectful learning environment for all students
- initiate and maintain constructive communication and relationships with school staff regarding their child's learning, wellbeing and behaviour
- contribute positively to behaviour support plans that concern their child
- use appropriate channels of communication for reasonable, constructive criticism for situations when parents are dissatisfied with the quality of teaching and learning, the quality and management of pastoral care, the timely follow up of issues and concerns, or the assistance and service they have received from Chrysalis.
- never approach a student(s) in the school grounds or during a school related activity to intervene in personal disputes
- use the processes and procedures in the Chrysalis Grievance Policy for complaints and grievance resolution

#### **Code of Conduct for Parents and Guardians**

Chrysalis School for Rudolf Steiner Education expects its entire staff to deal professionally, competently and courteously with all parents and guardians, including during those exceptional transactions where parents and guardians violate the staff's inherent right to be treated with civility and respect. Chrysalis will however reserve the right to:

- 1. Limit the access to the school or school activity.
- 2. Limit the communication with staff.
- 3. And if no resolution can be reached, terminate the enrolment contract for those who are involved in repeated situations concerning verbal intimidation, escalating anger, abusive language or physically threatening behaviour.